







- Investor can lodge Complaint on [ig@achintya.co.in](mailto:ig@achintya.co.in)  

- The complaint will be acknowledged, registered, resolved within 10 working days.  

- If the issue does not get resolved within the prescribed time frame, then the client can escalate his/her complaint to our compliance officer at [suyash@achintya.co.in](mailto:suyash@achintya.co.in) .  

- The complaint registered with compliance officer gets resolved within next 10 working days.  

- Further, if the issue does not get resolved then investor can lodge complaint to our director Mr. Arpit Agarwal at [arpit@achintya.co.in](mailto:arpit@achintya.co.in).  

- The complaint registered with director gets resolved within next 10 working days.  

- Further, if the issue does not get resolved at our end in the 30 days' time frame then client can lodge complaint to Exchange and SEBI
  - ❖ [ig-mcx@mcxindia.com](mailto:ig-mcx@mcxindia.com)
  - ❖ [ig@ncdex.com](mailto:ig@ncdex.com)
  - ❖ [nseiscluck@nse.co.in](mailto:nseiscluck@nse.co.in)
  - ❖ [Bse.IR@bseindia.com](mailto:Bse.IR@bseindia.com)
  - ❖ SEBI SCORES portal <https://scores.gov.in/scores/Welcome.html>

Note: To know the status of your complaint, kindly mail on [ig@achintya.co.in](mailto:ig@achintya.co.in), or call on 0512-6670700.